



HURRICANE ISABEL EMERGENCY WASTE HANDLING PROCEDURES

Hurricane Isabel is now history. The City of Norfolk would like to thank you for your patience and support as we try to return to our regular activities. As you begin to clean up around your home, we would like you to follow the procedures below to properly dispose of waste for the next 90 days. For more information, contact the City of Norfolk Waste Management Office at 441-5813.

REGULAR GARBAGE PUT-OUTS

Put your green container of bagged food and household waste out on your regular collection day. (If your street is still impassable, try to roll cart to an accessible location that is free from overhead obstructions.)

CURBSIDE DEBRIS REMOVAL

Place all materials in separate piles at the curb, away from side and overhead obstructions (fire hydrants, power poles, mailboxes, wires and trees). Keep parked vehicles off the street, if possible.

- Yard waste (tree limbs, brush and stumps) - Bundling and tying is not required during the emergency period. Keep bagged yard waste in clear plastic bags, separate from limbs and brush.
- Building debris (damaged furnishings, carpet, drywall, wood, etc.).

(Please note that hurricane debris may not be collected on the same day as your household garbage.)

CITIZEN DROP-OFF CENTERS

Seven citizen drop-off centers are open for the emergency disposal of **yard debris**. Two sites will also accept **bagged food waste (for a limited time) and building debris**.

HAZARDOUS WASTE

Do not place at the curb. The SPSA Transfer Station (3136 Woodland Avenue, near the SPCA) will receive Norfolk residents' hazardous waste for disposal. For the SPSA hours of operation, call 420-4700.

RECYCLING

Collection of household recyclables will continue on your regularly scheduled pickup day. (If your street is impassable, blue bins should be brought to locations that will be accessible to the SPSA trucks.)

HURRICANE DEBRIS DROP-OFF LOCATIONS

Accepting yard waste, building materials and bagged food waste:

Site #1: EAST BEACH – East Ocean View Avenue at 30th Bay Street

Site #2: CHURCH STREET – 2000 Church Street.

Accepting yard waste ONLY:

Site #3: SOUTHSIDE – 1000 block of South Main Street, next to the Berkley Multi-Purpose Center

Site #4: VIRGINIA ZOO – 3500 Granby Street in rear parking lot

Site #5: VOCATIONAL TECHNICAL CENTER – 1330 North Military Highway

Site #6: TARRALLTON PARK – 2100 Tarrallton Drive.

Accepting yard waste and building materials ONLY:

Site #7: WILLOUGHBY BOAT RAMP – 13TH View Street at Bayville Street.

IMPORTANT HURRICANE EMERGENCY RECOVERY PHONE NUMBERS

Norfolk Cares Assistance Line: 664-6510

Department of Utilities: 823-1000

FEMA Hotline: 1-800-621-3362.

Please be patient. Numerous sweeps of the city will be made; it may take several weeks for the first sweep to be completed. The City will continue to communicate through the media.